



Les Berges de la Dordogne
CAMPING 4 ÉTOILES

Rules and Regulations

CAMPING LES BERGES DE LA DORDOGNE

1 - CONDITIONS OF ADMISSIONS AND RESIDENCE :

If you want to stay on the campsite's pitches, you need to be authorized by the manager of the campsite or their representative. They oversee the smooth running of the campsite, as well as enforce the campsite's rules and regulations. Staying on the campsite maintains the fact that the guest(s) accepts the rules and regulations of the campsite and the guest(s) commits to respect it. Nobody can take up residence under any circumstance.

2 – REGISTRATION FORMALITIES :

Minors unaccompanied by their parents are allowed on the campsite only if they have a written parental authorization.

According to the article R.611-35 from the Code of Entry and Residence of Foreigner and the Right of Asylum (CESEDA), when an international guest arrives, they must complete and sign an individual registration card given by the manager. The registration card must include the following:

- (1) Surname and first names;
- (2) Date of birth and place of birth;
- (3) Nationality;
- (4) Home address.

Children who are less than 15 can appear on one the parent's registration card.

3 – FACILITY :

The accommodation and its equipment must be organized on the indicated pitch in compliance with the manager's directives (or their representative)

4 – RECEPTION :

Open from 9:00 am to 12:00 am and 4:00 pm to 7:00 pm off-season and to 8:30 to 6:30 pm up-season.

At the reception, you can find all the information about services, food supplies, sports facilities, tourist attractions and various useful addresses near the campsite. A

collection system and processing of claims are at your disposal at the reception

5 - POSTING :

Rules and regulations are posted at the entrance of the campsite and at the reception. The guest can have a copy, if they request it. For ranked campsites, the classification category, tourism or leisure, and the number of tourism or leisure pitches are posted up. Prices of the different services are communicated with the clients in compliance with procedures determined by the order of the Minister in charge of the Consumer Protection (available for consultation at the reception)

6 – DEPARTURE TERMS :

Before the day of your departure, you must let the reception know when you leave. If you want to leave the campsite before the opening time of the reception, you must pay the total amount of your stay the day before your departure.

7 – NOISE AND SILENCE :

You are asked to respect your neighbours and avoid any unnecessary or loud noises. Speakers must be adjusted. The locking of the car doors and the boot must be discreet as much as possible. It is forbidden to have unrestrained animals who are free to roam.

They cannot be alone for any reason, even if they are shut away, on the campsite. Owners are responsible for their animals. The manager guarantees tranquility to his guests by implementing some hours during which silence must be observed: to 11:00 pm from 6:00 am

8 - VISITORS :

After being authorized by the manager or their representative, visitors are allowed on the campsite and they are then the responsibility on the camper(s). Guests can receive one or more visitors at the reception. Performances and facilities are accessible to visitors as well.

Nevertheless, some facilities may need a fee which are posted up at the reception or on the campsite. Visitor's cars are forbidden on the campsite's pitches. **Visitors don't have access to the swimming pool. Each visitor will have pay 2€ when registering at reception**

9 – TRAFFIC AND PARKING OF VEHICLES :

Inside the campsite speed is limited to 10 km/h.

Only campers staying on the campsite may drive their vehicles within the campsite precincts. It is strictly prohibited to park on pitches reserved for accommodation unless a parking space is provided for the purpose. Parked vehicles may not obstruct traffic or prevent newly arrived customers from occupying their pitch.

Traffic is allowed between 7 a.m and 11 p.m.

10 – UPKEEP OF THE CAMPSITE :

Campers must not behave in any way which could compromise the cleanliness, hygiene or appearance of the campsite or its facilities, especially the sanitary installations. Put household refuse, scraps of any kind and papers into bins. It is prohibited to wash clothes and utensils anywhere except in the sinks provided. Washing can be hung out in the drying room. However it may be hung out near the tents and caravans until 10am providing it does not cause annoyance to the neighbors. Do not damage trees, plants and flowers. It is not permitted to hammer nails into trees, cut branches or plant vegetation. Do not mark off pitches by yourself. Do not dig holes in the ground. Any repairs for damage made to plants, fences, campsite land or installations are payable by the offender. During their stay, campers must maintain the pitches in the same state as they found them when they arrived.

11 – SECURITY :

A / Fire Open fires (wood, charcoal, etc.) are prohibited. Stoves must be kept in good condition and must not be

used in hazardous conditions. In the case of fire, notify the campsite manager immediately. Campers may use the fire extinguishers if necessary. A first-aid kit is available at the information centre.

B / Theft The management is responsible for objects left at the information centre and is also liable for general surveillance of the campsite. Campers are responsible for their own pitch and must warn the management of anything suspicious. Although the campsite is supervised, campers are requested to take the usual precautions surrounding their possessions

12 – GAMES :

No violent games or games that could cause annoyance to other campers are allowed close to the campsite facilities. The meeting room may only be used for quiet games. **Parents must supervise their children at all times.**

13 – UNOCCUPIED TENTS AND CARAVANS :

Unoccupied tents or caravans may only be left on the campsite with the campsite manager's approval and on the pitch designated. This service may be charged for.

14 – INFRINGEMENT OF THESE RULES AND REGULATIONS :

Should a camper disturb other campers or refuse to comply with these rules and regulations, the manager or manager's representative is entitled to issue formal notice, either orally or if necessary in writing, to stop the disturbance.

In the case of serious or repeated infringement of these rules and regulations after formal notice has been served by the manager, the manager may terminate the contract.

In case of a criminal offence, the manager may call the police.